

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: :  
: Group Art Unit: 2151  
Vladislav Olchanski et al. :  
: Examiner: Karen C. Tang  
Appln. No.: 09/996,475 :  
: Confirmation No.: 2706  
Filed: November 20, 2001 :  
: Customer No.: 21967  
For: PERFORMANCE OUTCOMES :  
BENCHMARKING :

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

RESPONSE

Sir:

In response to the Final Office Action dated November 12, 2008, Applicants respectfully request favorable reconsideration of the above-identified patent application in view of the following remarks, which are believed to place the above-identified patent application in condition for allowance or in better form for consideration on appeal.

CONSIDERED: /K.T./